

December 2020

General Manager Report.

Like many businesses we were disappointed with the restrictions imposed by the Tier system that begins on 2 December, but positively thrilled that golf play can return from Wednesday this week.

We were looking forward to welcoming members into the bar after their game in a COVID-19 secure environment, however the resections dictate that in tier two “you may only socialise indoors with people from your own household” and that “bars and pubs must close and only serve alcohol with a substantial meal” We will open on a Saturday and Sunday to capture any additional family tables - for festive lunches and afternoon teas and the bar will have “tables” for one, spaced a meter from the next allowing a meal and beverage / refreshments to be served. There has been a strong emphasis that dictates once the “substantial meal” is consumed this will permit the sale of further alcoholic beverages. So, tempting as it may be, one plate of chips and 6 pints will simply not be possible. From 2 December face coverings must again be worn by members of the public and staff in all indoor areas of the club/ facility as well as in Pro shops. Coverings may be removed in bar and restaurant areas for the purpose of eating and drinking. Golf clubs and restaurants are legally obliged from Monday 14 September, 2020 to collect details of those entering the clubhouse. Individuals or members of the same **household/bubble** can use buggies. Equipment for hire should be sanitised before and after each use.

This week I am in the process of ongoing meetings with the directors to plan the months ahead and in the absence of Christmas parties, weddings and similar events that support our business through the winter months I know they are keen to use the furlough payroll to secure the future of our employees and cover payroll costs, where possible. This includes increasing the number of greenkeepers back on payroll. Through the lockdown four have been furloughed and we are all incredibly grateful for the support Tom continues to offer Dave and his team alongside AJ Cornish, to complete projects, while we have been closed to the public.

Initial plans will see reduced catering only while all other departments remain closed, the hotel will not offer overnight accommodation or event space. We will operate the halfway hut for hot beverages, soft drinks, and food only. Alcohol will not be sold. Strict social distancing guidelines must be followed. Face coverings must be worn by both staff and customers. We are going to remain positive that after the winter months and

as the tier system alters to our favour, that we will operate as normal in 2021, ready for a much-anticipated good year ahead – we all need one!

Throughout December we will introduce an incentive for members card top-ups. Any member topping up their card with £100 in a single transaction will receive an additional £15. This will be manually added on a daily basis, the halfway hut has the facility to accept payments and top-ups. In addition, these members will be entered into a prize draw at the end of December, to win a Bottle of Champagne.

Members offers will also include a glass of wine or a pint when a main course is ordered from the festive menu, served in the bar or restaurant. A complimentary glass of prosecco with every festive afternoon tea, served in the bar or restaurant. Members discount applies to both promotions.

I do trust that we can progress with the membership draw tonight, delayed from the occasion of the Captains drive in 2020

Nigel

Tier Two

- you must not socialise with anyone you do not live with or who is not in your support bubble in any indoor setting, whether at home or in a public place
- you must not socialise in a group of more than 6 people outside, including in a garden or a public space – this is called the ‘rule of 6’
- businesses and venues can continue to operate, in a [COVID-Secure](#) manner, other than those which remain closed by law, such as nightclubs
- pubs and bars must close, unless operating as restaurants. Hospitality venues can only serve alcohol with substantial meals
- hospitality businesses selling food or drink for consumption on their premises are required to:
 - provide table service only, in premises which sell alcohol
 - close between 11pm and 5am (hospitality venues in airports, ports, transport services and motorway service areas are exempt)
 - stop taking orders after 10pm
- hospitality businesses and venues selling food and drink for consumption off the premises can continue to do so after 10pm as long as this is through delivery service, click-and-collect or drive-through